



JOFC TICKET OFFICE INFORMATION AND INSTRUCTIONS FOR ACCESSING THE ALLIANZ STADIUM WITH COVID-19 RESTRICTIONS

TICKET OFFICE

- **TRIBUNA SUD:** members who wish to buy tickets in the TRIBUNA SUD through JOFC, no longer need to be physically in possession of the Juventus Card. As with the other sectors, you just need to have submitted a request through JOFC.
- **UNDER-SIXES:** children aged under six who wish to go to the stadium must also have a ticket bought for them. Therefore, you will need to apply for or have a Juventus Card through JOFC. Only in exceptional cases, where the child visits the stadium with a parent and does not yet have an identity document, will a Health Card be accepted. In the JOFC portal, the Health Card must be uploaded by choosing '*Identity Card*' and entering the letters '*TS*' as the document number.
- **PUBLIC SALE:** for sales of tickets to the public through the [Official Ticket Shop](#), after the sale to Members (holders of a Juventus Membership) and before any open sale, there will be a period when only season-ticket holders may purchase tickets (for themselves and/or for other season-ticket holders). In cases where a season-ticket holder purchases a ticket for other season-ticket holders, credits will **ONLY** be deducted from the season-ticket holder whose profile was used for the purchase. The expiry date for ticket purchase through JOFC is the day before the start of the sale period reserved for season-ticket holders to enable them to purchase a ticket independently when they cannot do so through JOFC.
- **MANAGEMENT OF CREDITS:** members who hold credit (COVID +IMA) will have their credit accrued deducted automatically. Through JOFC, it will be impossible to purchase tickets for members whose credit was assigned to a profile different from their own (e.g. minors with credit assigned to the profile of a parent). In these cases, the holder of the credit may purchase a ticket for the season-ticket holder during the sale period for season-ticket holders in two different ways:
 - If the holder of the credit is also a season-ticket holder, then they may purchase a ticket through the Official Ticket Shop
 - If the credit holder is not also a season-ticket holder, they must contact customer care on the freephone number (+39) 0230458026 to make a purchase.
- **ASSIGNMENT OF TICKETS:** season-ticket holders can also apply for tickets in sectors other than their own. Assignment of a ticket in the same seat as the season ticket is in no way guaranteed.

ACCESS

Persons visiting the Allianz Stadium must arrive with a surgical or FFP2 mask and a COVID-19 "Green Pass".

Without prejudice to the cases of exclusion stipulated in the legislation, access to the Allianz Stadium is only allowed for holders of one of the COVID-19 green certificates referred to in Art. 9-bis, paragraph 1 of Italian Legislative Decree no. 52/2021. **On entry, a COVID-19 Green Pass with a QR Code must be shown.** Paper Green Passes with a QR Code will also be considered valid.

A COVID-19 Green Pass may be obtained by a person who:

- Has been vaccinated against COVID-19 (certificate issued by a European country)
- Has had a negative molecular/antigen test
- Has recovered from COVID-19

A COVID-19 Green Pass is not required for children aged under 12.

Please remember that a swab test cannot be carried out at the Allianz Stadium.

Validity of the certificate issued by European countries

The duration of validity of the certificate varies depending on the health service with which it is associated.

- In the case of **vaccination**:
 - for the first dose of vaccines requiring two doses, the Certification will be generated from the 12th day after administration and will be valid from the 15th day until the next dose;
 - in the case of the second dose or single dose for previous infection, the certificate will be generated within a couple of days and will be valid for 270 days (around nine months) from the date of administration;
 - in the case of a single-dose vaccine, the certificate will be generated 15 days after administration and will be valid for 270 days (around nine months).
- In the event of a **negative swab test**, the certificate will be generated in just a few hours and will be valid for 48 hours from the time of collection.
- In cases of **recovery from COVID-19**, the certificate will be generated by the following day and will be valid for 180 days (6 months).

→ **ALL INFORMATION CONCERNING THE GREEN PASS:** <https://www.dgc.gov.it/web/> (page available in Italian only)

To check the validity of a COVID-19 Green Pass, even if issued by a country other than Italy, the '**VerificaC19**' app can be downloaded, and the ([results INFO](#)) QR code entered. Red cross is KO, while green check is OK. Please inform us of any problems in advance.

CERTIFICATES OF VACCINATION (GREEN PASS) NOT ISSUED BY A EUROPEAN COUNTRIES

People with a certificate of vaccination not issued by a European country (even though it was enough to travel to Italy) must have a printed negative molecular/antigen test passed within maximum 48 hours before the kick-off with results delivered as QR code. **Once obtained the negative result, it is mandatory to ask the pharmacy/medical centre for Green Pass issuance with printed QR code.**